

Hey, Clint - How do I log on to your GoToMeeting.com session?

I will send you a private email with the URL and the password. Ninety-five per cent of folks logging in to a [GoToMeeting.com](http://www.gotomeeting.com) meeting whose computers are less than five years old should have no problems attending and participating. Turn your speakers ON. If you do not have a microphone set up, you can use the Text Box that shows up for asking questions

To attend a meeting on a PC, the following is required ...

- Internet Explorer® 6.0 or newer, Mozilla® Firefox® 3.0 or newer (JavaScript™ and Java™ enabled)
- Windows® 7, Vista, XP, 2003 Server or 2000
- Cable modem, DSL, or better Internet connection
- Minimum of Pentium® class 1GHz CPU with 512 MB of RAM (recommended)
(2 GB of RAM for Windows® Vista)

For Mac folks, minimum requirements are ...

- Safari™ 3.0 or newer, Firefox® 3.0 or newer (JavaScript™ and Java™ enabled)
- Mac OS® X 10.4 (Tiger®) or newer
- PowerPC G4/G5 or Intel processor (512 MB of RAM or better recommended)
- Cable modem, DSL, or better Internet connection

If your **personal firewall** (ZoneAlarm®, Norton Personal Firewall™, etc.) is blocking GoToMeeting, you can still safely join us. You just need to select your firewall's option to allow GoToMeeting to access the Internet.

- Select the check box to Remember the answer each time I use this program.
- Click Yes to enable GoToMeeting to access the Internet.

If you do not have a personal firewall but are in a **business environment**, you may have a hardware firewall. Please provide the document found at www.citrixonline.com/iprange to your IT department so that they may allow GoToMeeting to connect.

If a connection still cannot be established, please call GoToMeeting's Customer Care team toll-free at 1-800-263-6317 or direct dial +1-805-617-7000.

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